

Error Loop	Error Segment	Error Text	Reason for Error
2000B	SBR	Relationship Code Must = 18(self) Subscriber HL Child Code must = zero [1]	Patient Must be Subscriber for Medicare
2000B	SBR	Code Value "IP" (or "OT" or "SP") was marked not used in code set for SBR05... OR Ins Type Code Must be Valid	Secondary claims should be billed paper unless billing Medicare. Primary claims should be billed to the insurance listed primary on the account registration.
2010BA	DMG	Subscriber Demographic Information is required when Subscriber is a Patient	Missing gender or DOB on subscriber for primary insurance
2010BA	NM1	Element NM108 is missing....OR Element NM109 is missing	Missing subscriber ID
2010BA	N4	A must-use data element is missing	Missing subscriber city/state/zip info
2010CA OR 2010BC	N4	A must-use data element is missing	Missing patient city/state/zip info
2010BB	N4	A must-use data element is missing	Missing payer city/state/zip info
2310A	NM1	The National Provider ID (NPI) submitted is not in the valid NPI format....	Check provider, referring provider & facility NPIs.
2320	DMG	A must-use data element is missing	Missing subscriber gender or DOB on the secondary or tertiary insurance
2330B	DTP	Claim Adjudication Date is Invalid....	Claim must be billed to the insurance marked primary on the account registration. If this is a Medicare claim and Medicare is being billed secondary, please contact Prodata
SV1	C004	Composite Diagnosis Code Pointer is required	Every line item on the claim must have at least one diagnosis code. Total separate diagnoses codes on claim may not be greater than four. For secondary claims not billed to Medicare, bill paper.
BHDR_Loop	BHD	Invalid Application Sender's Code OR	NPI on claim is not enrolled with Medicare. If NPI is enrolled, contact Prodata with submitter

		Invalid NPI Number for Entity	id # from Medicare EDI enrollment approval.
(none listed)	(none listed)	Subscriber and/or Subscriber ID not found	Patient is not eligible. Call payer for details.

Note: This is not a comprehensive list of all possible electronic error messages. To correct errors not listed here, read error text on payer response reports. Call Prodata at 866.582.7485 or e-mail service@prodata.com with any questions.